



Merger to form CICRA saves Channel Islanders **£100,000** per year

Informing and protecting Channel Islanders, ensuring they receive value, choice and access to high quality services.

CICRA brings competition into the telecoms market



CICRA ends fixed conveyancing fees saving householders £30m to date



3, 500 Jersey customers change fixed line provider



CICRA introduces mobile number portability - 46,000 Jersey sims and 19,000 Guernsey sims switched



CICRA review results in cheaper school uniforms in Jersey

✓ Audits

CI telecom speeds outperform most in UK

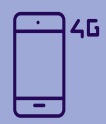
Mast audits bring consumer peace of mind



CICRA pressure brings roaming charges down by up to £3.80 per MB



CICRA clears mergers in an average of 17 days



CICRA instrumental across the islands in smooth 4G rollout

TELECOMS icon and label

CICRA satisfaction surveys ensure consumers can make informed choices

POST icon and label

Jersey Post significantly improves quality of service

PORTS icon and label

Prices frozen for Jersey Ports users