



Merger to form CICRA saves Channel Islanders

£100,000 per year

Informing and protecting Channel Islanders, ensuring they receive value, choice and access to high quality services.

CICRA brings competition into the telecoms market



CICRA satisfaction surveys ensure consumers can make informed choices



CICRA introduces mobile number portability - 46,000 Jersey sims and 19,000 Guernsey sims switched

CICRA ends fixed conveyancing fees saving Channel Island consumers £37m to date

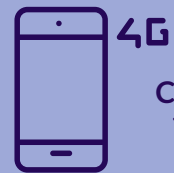


Audits

- CI telecom speeds outperform most in UK
Mast audits bring consumer peace of mind



CICRA pressure brings roaming charges down by up to £3.80 per MB



CICRA instrumental across the islands in smooth 4G rollout



CICRA clears mergers in an average of 17 days



CICRA investigation leads to removal of cap on number of GPs