

Channel Islands Competition and Regulatory Authorities 2015 Work Programme

The Channel Islands Competition and Regulatory Authorities or 'CICRA' is the name given to the Jersey Competition Regulatory Authority and the Guernsey Competition and Regulatory Authority (formerly the Office of Utility Regulation). The JCRA was established under the Competition Regulatory Authority (Jersey) Law, 2001, and the GCRA was established under the Guernsey Competition and Regulatory Authority Ordinance, 2012.

In Jersey, the telecoms and postal sectors are regulated by the JCRA, which is also responsible for administering and enforcing the Competition (Jersey) Law 2005.

In Guernsey the telecoms, postal and electricity sectors are regulated by the GCRA, which is also responsible administering and enforcing The Competition (Guernsey) Ordinance, 2012.

By working together, sharing resources and expertise between the islands, CICRA's aim is to ensure that consumers receive the best value, choice and access to high quality services, in addition to promoting competition and consumers' interests. Below are the areas where CICRA will invest its resources in promoting consumers' interests over 2015.

Telecommunications

We act as the regulator of the telecommunications sector in Jersey under the Telecommunications (Jersey) Law 2002 and in Guernsey under the Telecommunications (Bailiwick of Guernsey) Law, 2001.

CICRA seeks to ensure that all reasonable demands for telecommunication services are met, where appropriate by promoting competition. Our key telecoms projects in 2015, together with indicative timing, are set out under each heading below:

The CICRA telecommunications 2015 work programme looks to deliver against three strategic priorities, namely:

- a) transferring greater ability to consumers and market entrants to influence the competitive landscape through provision of useful market intelligence,
- b) facilitating delivery of innovation, choice and sustained price pressure through promotion of competition, and
- c) ensuring the regulatory environment is fit for purpose through maintenance and upgrade of the legal framework and the performance of our functions to a standard consistent with the principles of best regulatory practice.

The detailed workstreams delivering against these priorities are listed in each sub section below.