



Office of Utility Regulation

Media Release

Dispute between Wave Telecom & C&W Guernsey Resolved

The Regulator today confirmed that a dispute between Wave Telecom and C&W Guernsey that had been lodged with the OUR, has been resolved.

Wave Telecom had formally requested the OUR to intervene in a dispute about gaining access to certain C&W Guernsey mast sites. However the two operators have now reached agreement and the OUR will be taking no further action on the matter.

“The OUR encourages direct commercial negotiations between operators. Those negotiations result in solutions that the parties have ownership of and that gives them a strong interest in making those solutions work so that their customers can receive their services quickly and efficiently.” said John Curran, Regulatory Manager with the OUR. “We welcome the fact that the parties in this case continued their dialogue and were able to reach agreement and we very much hope that another outstanding dispute can be dealt with in a similar manner. If that is not the case, then the OUR will intervene”.

The outstanding dispute relates to the interconnection of both operators’ networks and the OUR has asked both operators to continue working to reach agreement by the 23rd April. Should the matter remain unresolved at that time the OUR will formally intervene in the dispute in line with published dispute resolution procedures.

ENDS/

15th April 2004

Information for Editors

The Office of Utility Regulation was established in 2001 to regulate the three utilities of post, telecommunications and electricity in the Bailiwick of Guernsey. The Office is headed up by Director General, Regina Finn and has four staff.

The role of the OUR is to protect the interests of Guernsey consumers and the economy. It does this by ensuring that customers receive the best in price, choice and quality services in the three regulated sectors, while at the same time ensuring that those sectors are vibrant and robust so that they can positively contribute to and underpin a successful Guernsey economy.

The OUR licenses and regulates telecommunications operators, Guernsey Electricity Ltd and Guernsey Post Ltd. Wherever possible, the OUR promotes the introduction of competition by ensuring that there is fair play and a level playing field between the operators. Where competition is not yet effective or where it is not feasible, the OUR regulates prices and quality of services to end customers.

More information is available from the OUR website www.regutil.gg, or by contacting the Office of Utility Regulation on 01481 711120.