

**MEDIA ANNOUNCEMENT**

**21 October 2024**

**GUERNSEY’S AVERAGE BROADBAND DOWNLOAD SPEED**

**IS NOW HIGHER THAN THE REPORTED UK AVERAGE.**

The Guernsey Competition & Regulatory Authority (the GCRA) has been monitoring broadband speeds in Guernsey and found that they now exceed the last reported UK average broadband download speed, released by OFCOM late last year.

The median average fixed broadband download speed for the island was 74.1Mbps vs. 69.4Mb in the UK, for the period 1 April to 30 September 2024. This is also an increase of 11.9% for the local average speed over the previous period, January to April 2024.

**Michael Byrne, CEO of the GCRA**, commented on the results: "This year we have been aiming to improve the transparency of what people receive and so hold our broadband providers to account by monitoring their performance using a specialist company—similar to what OFCOM does in the UK. The significant increase in speeds highlights the positive impact of the fibre roll-out which users are benefitting from.”   
  
The GCRA has also released the latest broadband speed test results for the Bailiwick, now updated on a six-month cycle. The performance graph is available to view on our website – www.gcra.com , within Media Releases, and provides an overview of the performance of various providers, based on user-generated test data collected by Speed Checker, an independent third-party service that uses crowdsourced data from across the region.

Starlink accounts for a proportionally small number of broadband connections in the Bailiwick, which may affect the data available for comparison, and this should be considered when viewing the results.

For those interested in contributing to future reports, you can use Speed Checker’s tools to test your broadband speed:

• Desktop Speed Test: [https://www.broadbandspeedchecker.co.uk](https://www.broadbandspeedchecker.co.uk/?fbclid=IwZXh0bgNhZW0CMTAAAR2VvGD5N61LBnfTuO-GZk6_D0ME6rzVXUtA2dXz762R568UUYUu8W_Unpo_aem_yeU88ZWUd7IT56hzyguUng)  
• iOS App: <https://apps.apple.com/gb/app/speedchecker-speed-test/id658790195>  
• Android App: <https://play.google.com/store/apps/details?id=uk.co.broadbandspeedchecker>

For more information on our Quality of Service consultation that looks at other important aspects of the service you receive, visit <https://www.gcra.gg/cases/2022/broadband-quality-of-service-framework/>.

**Ends**

**Issued by the Guernsey Competition & Regulatory Authority**

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**NOTES TO EDITORS**

The GCRA understands that speed isn't the only factor to consider when choosing a broadband provider. Below are links to each provider's website, where consumers can find important information like pricing, offers, and packages:

Airtel - [www.airtel-vodafone.com](http://www.airtel-vodafone.com)  
JT - [www.jtglobal.com/guernsey](http://www.jtglobal.com/guernsey)  
Starlink - [www.starlink.com/gb](http://www.starlink.com/gb)  
Sure - [www.sure.com/guernsey](http://www.sure.com/guernsey)

Things to consider when comparing broadband providers' offers:

* Contract length and terms
* Monthly fees
* Additional charges for equipment, like routers
* Customer service

Consumers shouild consider all aspects before making their decision. Broadband performance between service providers can vary over time. It may be influenced by factors such as the distribution of speeds of existing customers that each service provider has and the split between traditional and fibre broadband.

**ABOUT THE GUERNSEY COMPETITION & REGULATORY AUTHORITY**

The Guernsey Competition and Regulatory Authority (GCRA) (formerly the Office of Utility Regulation) was established under The Guernsey Competition and Regulatory Authority Ordinance, 2012. The GCRA is responsible for regulating the telecoms, postal and electricity sectors and for the administration and enforcement of the Guernsey competition law.