



GuernseyWater

A DIVISION OF THE PUBLIC SERVICES DEPARTMENT

Guernsey Water

PO Box 30
Brickfield House
St Andrew, Guernsey
GY1 3AS
Tel +44 (0) 1481 239500
Fax +44 (0) 1481 234649
Email customer.service@water.gg
www.water.gg

CICRA
Suite B1 & B2,
Hizel Court
St Peter Port
GY1 2NH

31st July 2013

Andrew
Dear Mr Riseborough,

Consultation on the use of Bailiwick Airspace

As I believe you are reopening the consultation on air-borne telecommunications I thought that I should just apprise you of the fact that Guernsey Water (this includes drinking water, sewage and surface water run-off) is making use of radio communications to operate our essential services (telemetry called SCADA). The reason why I mention this is that this is a relative new approach as previously we have tended to major on broadband, but this has proved to be unreliable enough for our needs.

Guernsey Water has around 100 sites spread throughout the Island and the ability to communicate effectively is crucial to us providing good service to our customers. We have OFCOM agreement for all of these connections but I just wanted you to appreciate our reliance upon this important means of communication.

Please do not hesitate to contact me if I can be of further assistance. (I'm not a radio expert!)

Yours sincerely,

Andrew Redhead,
Director of Water Services.