

30 March 2016

Channel Islands Competition and Regulatory Authorities
2nd Floor, Salisbury House
1-9 Union Street
St Helier
Jersey
JE2 3RF

Dear Louise

Telecoms Wholesale Access Service (CICRA 16/03) – Commercial and Confidential

Please find below our responses to your consultation document.

Bitstream Access

Q1: CICRA is seeking the views of respondents on the merits of implementing Bitstream Access in Jersey, in particular a) what benefit would there be to consumers b) estimated take-up and c) the types of services that would be enabled.

Newtel's response: In October 2012 Newtel presented its ideas on Bitstream Access to both the CICRA and Jersey Telecoms. For completeness I have attached a copy of that presentation (Attachment 1). Newtel Limited also discussed its views with CICRA on estimated take ups etc in its paper "New broadband and telephony products" dated 19th November 2015 (Attachment2)

Fixed Number Portability (FNP)

Q2: CICRA is seeking the views of respondents on the merits of implementing Fixed Number Portability in Jersey, in particular a) what benefit would there be to consumers b) estimated take-up and c) the types of services that would be enabled.

Newtel's response: Newtel wrote to CICRA on 27 July 2012 at CICRA's request outlining the need for FNP (Attachment 3), CICRA's response on the 11 September 2013 stated that "FNP could be introduced relatively quickly and inexpensively" (attachment 4). Newtel Limited discussed its views with CICRA on estimated take ups etc in its paper "New broadband and telephony products" dated 19th November 2015 (Attachment2).

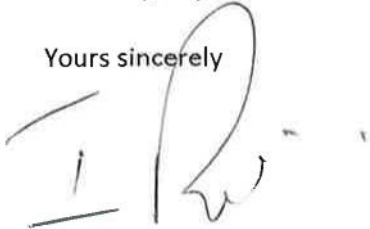
Carrier Preselect

Q3: CICRA is seeking the views of respondents on the merits of implementing Carrier Preselect in particular a) what benefit would there be to consumers b) estimated take-up and c) the types of services that would be enabled.

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Newtel's response: Newtel first outlined the benefits Carrier Preselect would have brought to the Jersey Telecommunications Market some ten years ago, technology has moved on and those benefits have been lost. It is Newtel's view that CICRA's focus should now be on Bitstream Access and Fixed Number Portability in both Jersey & Guernsey, before more benefits are lost

Yours sincerely



Ian Ridgway
Director