



MEDIA ANNOUNCEMENT

01 October 2024

Sure (Guernsey) Limited Non- Compliance with the Business Connectivity Price Decision.

The Guernsey Competition and Regulatory Authority (GCRA) has issued a final direction to Sure (Guernsey) Limited (Sure) following an investigation into its wholesale on-island leased line pricing practices. The GCRA found that Sure overcharged other licensed operators (OLOs) for on-island wholesale leased lines between 1 January 2021 and 31 July 2022.

As a result, Sure has been directed to refund the overpayments to affected operators and provide evidence of the refunds to the GCRA within two months. This decision reinforces the GCRA's commitment to fair competition in Guernsey's telecommunications market.

The GCRA will continue assessing compliance with the previous and current wholesale price control decisions. **Ends**

NOTES TO EDITORS

Issued by the Guernsey Competition & Regulatory Authority

For all media enquiries please contact

Allan Watts

ORCHID

T: 07797734735

E: allan@weareorchid.com

ABOUT THE GUERNSEY COMPETITION & REGULATORY AUTHORITY

The Guernsey Competition and Regulatory Authority (GCRA) (formerly the Office of Utility Regulation) was established under The Guernsey Competition and Regulatory Authority Ordinance, 2012. The GCRA is responsible for regulating the telecoms, postal and electricity sectors and for the administration and enforcement of the Guernsey competition law.